



Town of Hilton Head Island
PUBLIC PLANNING COMMITTEE
Wednesday, August 31, 2022, 10:00 a.m.
MEETING MINUTES

Present from Committee: David Ames, *Chairman*; Alex Brown, Tamara Becker, Glenn Stanford, *Committee Members*

Present from Town Staff: Marc Orlando, *Town Manager*; Shawn Colin, *Assistant Town Manager – Community Development*; John Troyer, *Finance Director*; Bob Bromage, *Public Safety Director*; Carolyn Grant, *Communications Director*; Missy Luick, *Community Planning Manager*; Krista Wiedmeyer, *Town Clerk*

1. Call to Order

Chairman Ames called the meeting to order at 10:00 a.m.

2. FOIA Compliance

Ms. Wiedmeyer confirmed compliance with the SC Freedom of Information Act.

3. Roll Call

Ms. Wiedmeyer called the roll, confirming the attendance.

4. Approval of the Minutes

a. Regular Meeting – June 15, 2022

Mr. Stanford moved to approve. Mrs. Becker seconded. Motion carried 4-0.

5. Appearance by Citizens

James Ackerman addressed the Committee and stated that he was a local businessman working in short-term rental management. He expressed his willingness to work with the Town and the third-party short-term rental management vendor presenting to the Committee at the meeting.

6. New Business

a. Presentation from the Third-Party Short-Term Rental Management Vendor

Mr. Colin opened the discussion by reminding the Committee that Town Council adopted a Short-Term Rental Ordinance to help act as a “Good Neighbor” program. He noted that within the ordinance were specific provisions to set the standards for short-term rental operators to abide by. Mr. Colin reviewed the standards and introduced Ms. Alex Cohen, Account Executive with GovOS. Ms. Cohen, delivered a presentation of the GovOS management system to the Committee, answering questions as they were posed to her. She spoke about the processes of the system and how it can be configured to the needs of the Town of Hilton Head Island. Ms. Cohen then described what to expect for the setup and support from GovOS.

After her presentation, Ms. Cohen answered several questions from the Committee. She also provided in depth examples of customizations possible which address the Committee's concerns. Chairman Ames then called on the public to speak on the matter. Gerald Storin asked a few questions and Ms. Cohen returned to answer them. Ms. Cohen said she would provide the Committee an update on the questions she was not able to answer at the time of her presentation.

Following public questions, Mrs. Becker asked for clarification on the data collected and what is provided publicly. Ms. Cohen explained that, due to confidentiality reasons, GovOS cannot give public citizens access to any data gathered. However, the Town can provide metrics based on GovOS information to the public at its discretion. Chairman Ames opened the floor to public questions a second time and received no questions.

7. Adjournment

With no further business, the meeting adjourned at 10:56 a.m.

Drafted by:
Brian Glover, Administrative Assistant

The recording of this meeting can be found on the Town's website at
www.hiltonheadislandsc.gov