

# Town of Hilton Head Island

## Adaptive Traffic Signal Management System Update

*Town Council  
October 22, 2024*

Shawn Colin  
Assistant Town Manager



## Update Overview

- Project Goals and Objectives
- It IS Adaptive
- Before and After Results
- Improvements to System Functionality
- Proactive Continuous Improvements
- Fiber Optic Communications
- Windmill Harbor Signal
- Contacting Us
- Questions





## Project Goals and Objectives

- Improved the reliability of travel along the project corridors at all times of day
- Maintained a consistent level of service along the project corridors during peak hour operations
- Staff can manage and monitor the traffic signal system remotely in real time
- The system enhanced vehicle detection, communication, and alarm notification
- The project formed a foundation to develop an overall Advanced Traffic Management System (ATMS)

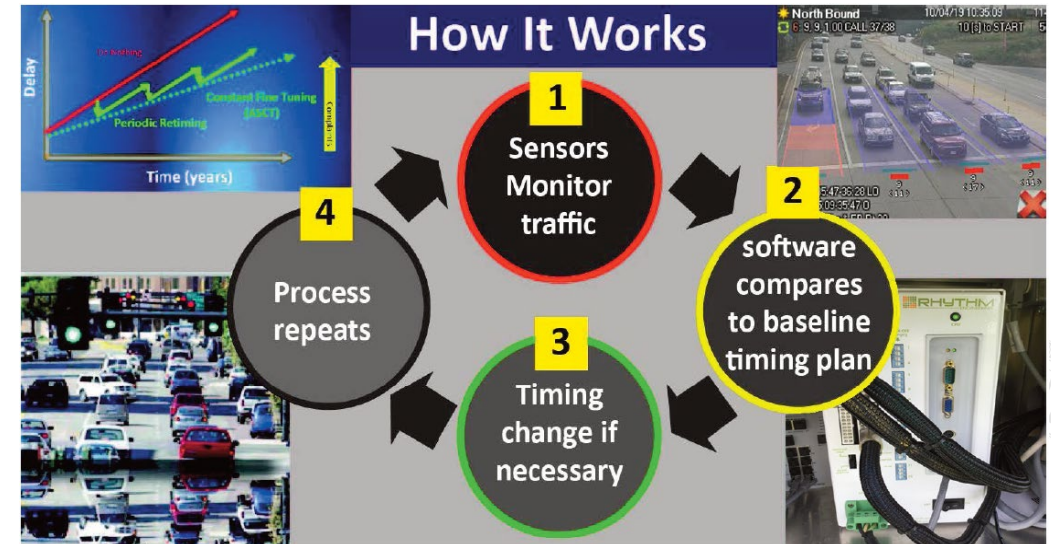


# It Is Adaptive

Adaptive Traffic Signal Management (ATSM) technology adjusts the timing of red, yellow and green lights to accommodate changing traffic patterns, ease traffic congestion, and improve safety.

- **Adjusts timing in real time** to accommodate traffic patterns
- **Decreases wait time and delays** at signalized intersections
- **Reduces emissions** of hydrocarbons and carbon monoxide due to improved traffic flow
- **Reduces congestion** by creating smoother traffic flow
- **Reduces Fuel consumption** by reducing travel times
- **Increases safety** by automatically adapting to unexpected changes in traffic conditions

Adaptive traffic signals use sensors to monitor directional traffic flow, vehicle delay, and queues. This information is used to calculate an optimized traffic signal timing plan. The adaptive algorithm shares the updated timing plan with the traffic signal controller.





## Before and After - Results

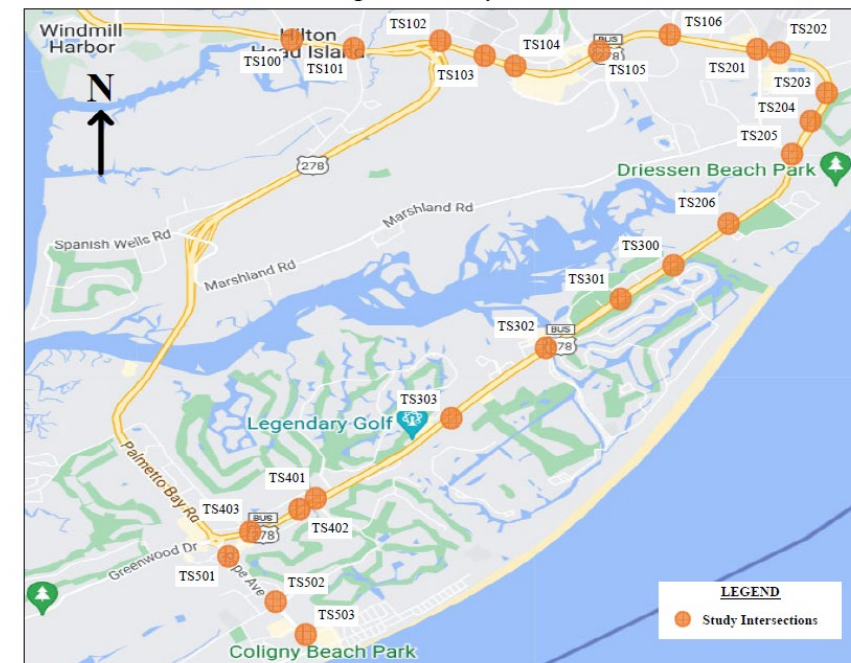
SCDOT Study states mainline travel times have been reduced by 3%.

Eastbound AM peak

- 36 second travel time reduction (Squire Pope Road to Beach City Road 2.7 miles / Free flow travel time at 45mph is 216 seconds)
- 15 second travel time reduction (Mathews Drive to Queens Way 4.3 miles / Free flow travel time at 45mph is 344 seconds)

Westbound PM peak

- 45 second travel time reduction (Queens Way to Mathews Drive 4.3 miles / Free flow travel time at 45mph is 344 seconds)
- 8 second travel time reduction (Beach City Road to Squire Pope Road 2.7miles/ Free flow travel time at 45mph is 216 seconds)



# Improvements to System Functionality

Overall system functionality has improved dramatically over the last month.

- Staff has seen a reduction in the number of citizen concerns over the last two months. (Phone calls, emails, MyHHI (SeeClickFix) requests down)
  - 10 SeeClickFix requests in July
  - 13 SeeClickFix requests in August
  - 3 SeeClickFix requests in September

Town of Hilton Head Isla...

ConstituentsRequestsMapReports

NEW

Help

Search

Change StatusChange Due DateRecategorizeAssignCommentMark as DuplicatePrint

1-50 of 187 Results

Created Date	ID	Status	Details	Created	Closed	Due	Media
	17543858	Closed	<a href="#">Traffic Signal Issue</a> 215-227 William Hilton Pkwy Hilton Head Island SC 29926, United States	09/19/2024 3:12 PM	09/20/2024 10:37 AM		
	<b>OpenGov Asset Management</b> 8295	Completed	Assignee: Theresa McVey Left turn signal from 278 onto Cross Island not functioning correctly. Backing up into left lane				
	17529739	Closed	<a href="#">Traffic Signal Issue</a> 32.21533 -80.70261	09/17/2024 8:36 PM	09/18/2024 7:40 AM		
	<b>OpenGov Asset Management</b> 8283	Completed	Assignee: Theresa McVey Blinking signal				

Status

Select All | Clear

Selected 6 statuses



## Improvements to System Functionality

In August, Town staff worked with adaptive system manufacturer and the contractor to improve operational and equipment resiliency, including the following:

- Installed more reliable grounding to radar equipment
- Improved signal operations through modifying traffic signal controller settings
- Improved radar detection reliability by upgrading the radar firmware
- Improved radar detection by modifying some radar locations
- The system performed well with recent storm events



## Proactive Continuous Improvements

Staff has been proactively implementing strategies to increase signal performance.

- Focusing on reducing the probability of short green times
- Examining individual intersections and changing actual inputs to the controller from theoretical inputs to actual “real life” inputs
- Modifying signal system timing to assist with traffic flow for community special events
- Addressing unique vehicle characteristics like school buses

Phase Timing Plans

Phase Plan 1

Show All Phases

Show All Parameters

Phase	1	2	4	5	6	8
Description	WBL	EB	SB	EBL	WB	NB
<input checked="" type="checkbox"/> Enabled	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Walk	0	12	7	0	12	7
Ped Clear	0	22	23	0	13	23
Min Green	4	15	6	6	15	6
Passage	1.5	4.0	2.0	2.0	4.0	2.0
Max 1	15	60	20	25	60	20
Max 2	4	150	10	10	150	10
Yellow Change	3.0	4.3	3.8	3.0	4.3	3.8
Red Clear	3.9	1.8	3.0	3.7	1.8	3.0
Red Revert	0.0	0.0	0.0	0.0	0.0	0.0
Added Initial	1.5	1.5	1.5	1.5	1.5	1.5
Maximum Initial	6	28	12	15	28	12
Time Before Reduction	5	60	10	15	60	10
Time To Reduce	3	60	4	15	60	4
Minimum Gap	1.0	2.3	1.0	1.0	2.3	1.0
Walk 2	0	15	10	0	15	10



## Proactive Continuous Improvements

- Assessing the system's core timing parameters and make other recommendations for the signal system that go beyond implementation of Adaptive System Technology
- Updating surge arrestor equipment using current FY25 maintenance budget. (October – December 2024)
- Replacement of the 5 oldest traffic signal cabinets and adding battery backups to these locations using FY25 budget. (December 2024)
- Developing a plan to add battery backups to the 20 other signal locations for FY26 budget consideration

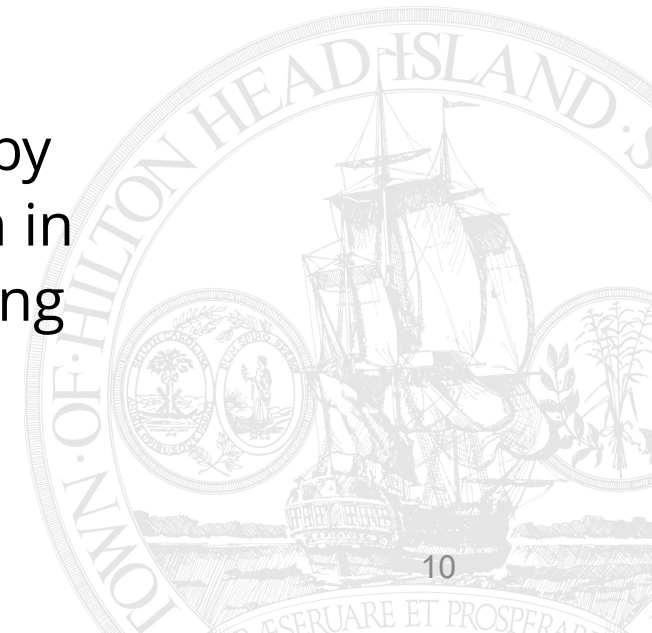




## Fiber Optics Communication

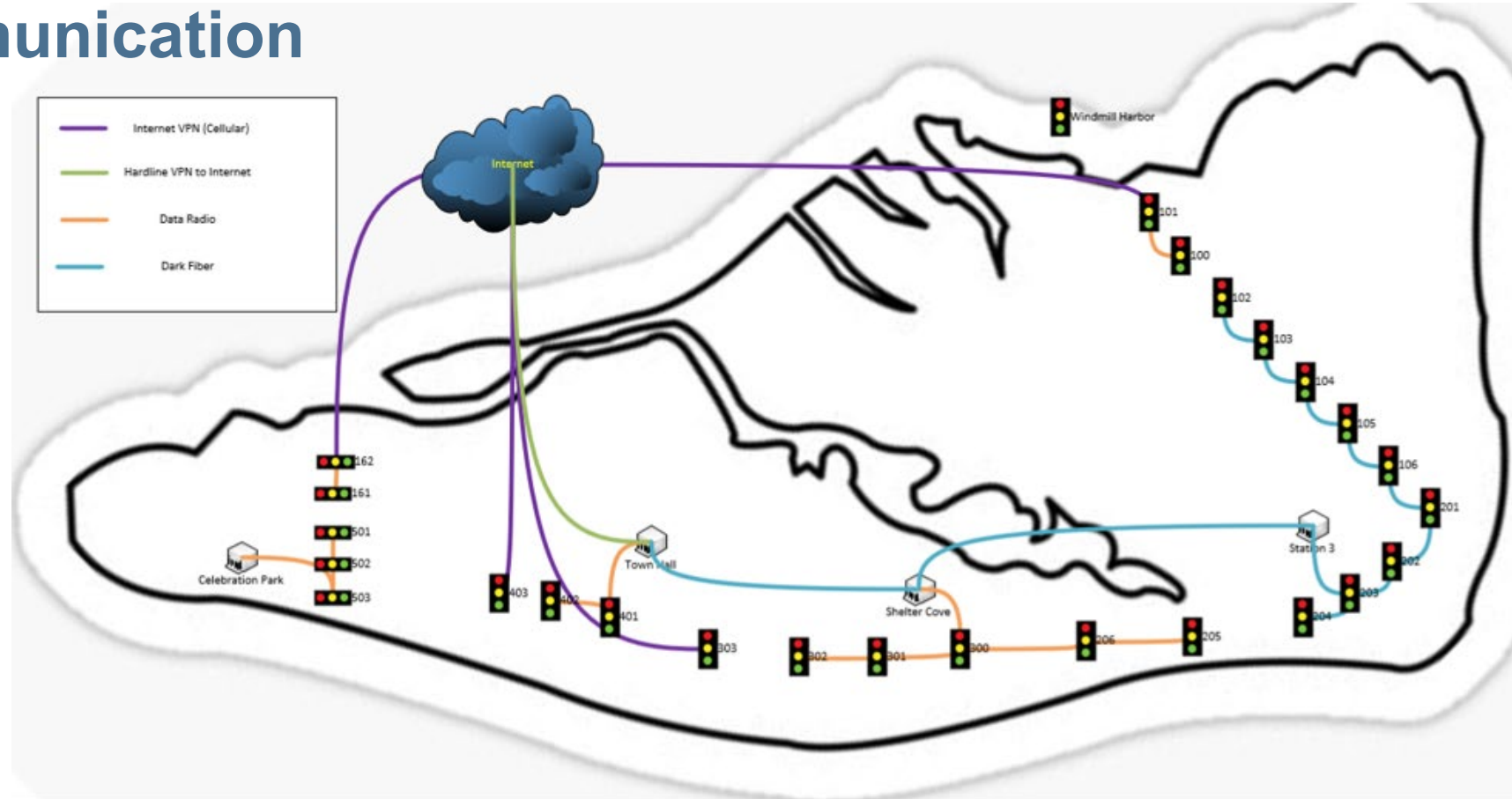
Provides more reliable consistent communication with less disruptions

- Fiber lines offer redundancy over radio and cellular communication
- Fiber lines offer a consistent signal
- Fiber lines would reduce maintenance currently required by our radio communication system in terms of line-of-sight tree trimming



## Fiber Optics Communication

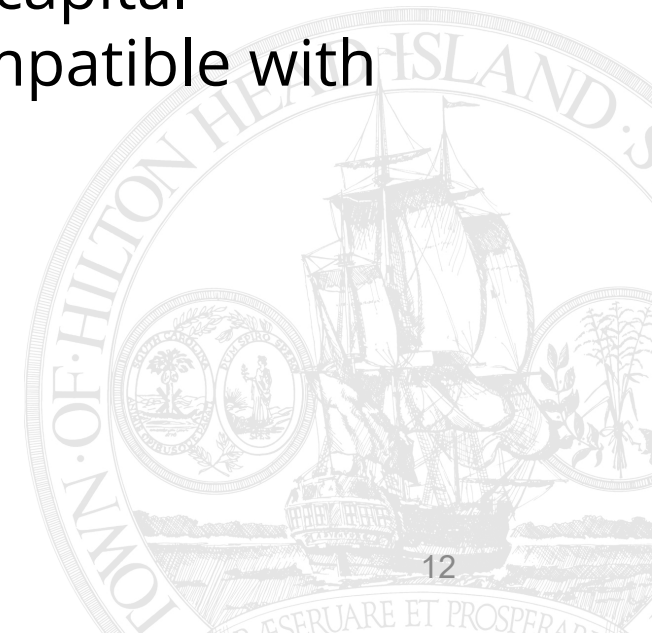
- IT department has evaluated the fiber costs to service the signals system
- Estimated Cost to rent dedicated fiber line space from Sparklight (Hargray) is \$30,000 per year and would take approximately 6 months to implement
- Town staff is advancing this effort to connect to fiber





## Windmill Harbor Signal

- Letter sent to Beaufort County on June 24, 2024, requesting the signal be transferred to Town ownership for inclusion in the Town's traffic signal inventory and ATSM network
- The letter also requested that Beaufort County fund the capital improvements necessary to upgrade the signal to be compatible with the ATSM network. (Estimated costs +/- \$70,000)



## Contacting Town with Traffic Signal Concerns

### MyHHI Mobile App

#### Your Government on the Go!

Our mobile app is designed to be user-friendly and provide important Town services and information in the palm of your hand.

- ✓ Simple Reporting
- ✓ News & Announcements
- ✓ Meet Your Town Council
- ✓ Our Beach
- ✓ Parks and Pathways
- ✓ CultureHHI
- ✓ Ready HHI

The MyHHI app is available for free on [Google Play](#) or the [App Store](#).



### Report an Issue

Now you can report non-emergency issues to the Town from your smartphone, tablet, or computer, thanks to our partnership with SeeClickFix. Use our online service to report issues for:

- Beach Maintenance Requests
- Park Maintenance Requests
- Pathway / Sidewalk Issues
- Dead Animal
- Beach Violations
- Drainage Concerns
- Landscape Issues
- Tree Issues
- Traffic Signal Issues
- Pothole / Pavement Issues
- Trash / Debris / Litter
- Sign Issues
- Graffiti / Vandalism

You have the option to upload a photo with each service request, as a visual reference to help communicate the need to staff. Customer service requests are routed to town staff to help answer questions and provide solutions.

Get Connected.  
Get Involved.  
Get Results.

MyHHI is the fastest, easiest way for you to submit non-emergency requests to your community, stay updated, and initiate change in your community.



### Project Contact

**Jim Iwanicki**

Transportation Program Manager

📍 1 Town Center Court  
Hilton Head Island, SC 29928

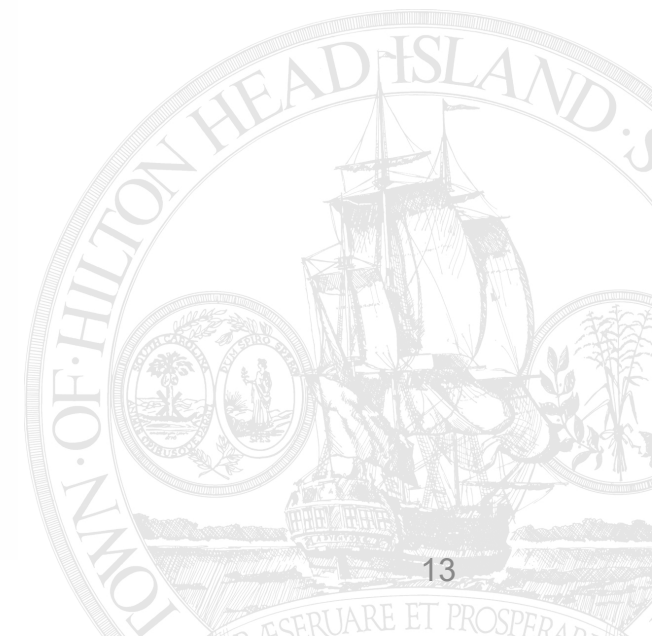
📞 843-341-4774

✉ [JimI@hiltonheadislandsc.gov](mailto:JimI@hiltonheadislandsc.gov)

### Traffic Signal Hotline

📞 843-715-8188

[Report Issues](#)



# Questions?

