



Town of Hilton Head Island TOWN MANAGER UPDATE

An Update from Town Manager Steve Riley 6/15/2020

Good afternoon Hilton Head Islanders and Guests,

Town office buildings reopened today and everything has gone pretty smoothly thus far. We can only see you by appointment for the time being. So, please, if you need in-person help, call ahead. Anyone visiting our Town office buildings are required to wear a mask while in the buildings, so please bring one with you. We joined Beaufort County and other municipalities in a video about wearing masks. Check those out on our Youtube page and Facebook.

As always, our staff is available to serve you. You can locate staff contact information through our online directory at <https://hiltonheadislandsc.gov/contactus/staffcomplete.cfm>. A directory is also posted on the main entry door at Town Hall.

Welcome RBC Heritage Golf Tournament

The RBC Heritage Golf Tournament, originally scheduled for April, was postponed due to COVID-19. But, it is happening this week with tournament play scheduled to start on Thursday. We want to welcome the golfers and their families, the PGA tour officials, media and other guests to the Island. I want to thank tournament director, Steve Wilmot, his staff and volunteers for all of the behind the scenes work they have been doing to make sure safety precautions are in place for everyone involved with or participating in the tournament.

Trolley Service Returns Monday, June 22

The Breeze is back! Beginning Monday, June 22, The Breeze Trolley will resume its service along some of the Town's busiest thoroughfares. The route, service hours, and stops are the same as last year, but one significant difference is that the service will be fare-free all season, thanks to the Town's additional funding. New safety precautions are being taken, including frequent cleaning and disinfecting of the trolleys by Palmetto Breeze's maintenance team, clear plexiglass modesty panels beside the trolley driver, "one-way" boarding and exiting procedures (with passengers boarding in front and exiting through the rear door), social distancing while riding, hand sanitizer, and encouraging passengers to wear facial coverings. The service will run 1 p.m. to 10:00 p.m., Sunday through Thursday, and 1 p.m. to Midnight, Fridays and Saturdays, reaching each stop approximately every 30 minutes. More information can be found at www.breezetrolley.com.



Town of Hilton Head Island TOWN MANAGER UPDATE

Temporary Signs

In March, the Town relaxed temporary sign enforcement for a brief period to allow businesses to install nonpermanent signs on their properties to announce openings. A permit is not required for this temporary signage but the following guidelines should be followed:

- Each business is permitted to have one sign per street frontage.
- Each sign should be no larger than 18" x 24".
- Each sign must be located on the same site as the business.
- Signs are not permitted in the right-of way.

All temporary signage must be removed by July 7, 2020.

Single-Use Plastic Bags

The Town temporarily allowed the utilization of single-use plastic bags to assist with the larger than normal volume of take-out and curbside orders. The use of these types of bags should be discontinued after July 7, 2020.

Business License Renewal Deadline is June 20th

Business owners, you have six more days, including today, to renew your business licenses. Please avoid the last minute rush. We encourage you to renew by mail or on-line. You may also drop off your renewal forms and payments in the mailbox at the main entrance of Town Hall. Business license personnel are available by phone at 843-341-4677 during normal office hours for your questions.

Town Council Special Meeting

Our next Town Council Special Meeting is 2 p.m., Tuesday, June 16. View the agenda on our website at <https://hiltonheadislandsc.gov/council/tcagendas.cfm>

- To comment on agenda topics through our online comment portal, visit <https://hiltonheadislandsc.gov/opentownhall/>. The portal will close TWO (2) hours prior to the scheduled meeting start times to enable the Town Clerk to compile comments.
- To watch the meetings, tune in to our Facebook page at <https://www.facebook.com/TownofHiltonHeadIslandSC> or our website at <https://hiltonheadislandsc.gov>.

New Facebook Page for Town Meetings

As the Town begins to host electronic meetings for Town boards, committees and commissions, we have created a new Facebook page to live stream our virtual meetings. Join our Town of Hilton Head Island Public Meetings Facebook Page Today! Town



Town of Hilton Head Island **TOWN MANAGER UPDATE**

Council meetings will be available on our current Facebook page and our new meetings Facebook page.

Free Heirs' Property and Forestry Webinar

The Center for Heirs' Property Preservation and United Way of the Lowcountry is hosting a free Heirs' Property and Forestry webinar at 6 p.m., Wednesday, June 17th. You will learn about the risks and rights of heirs' property. Register online at <https://us02web.zoom.us/join/91012920000?pwd=ZkZkdU9uGtRkDuYyLHU6GfG1c2Y8cu05>. For questions, email kroberts@heirsproperty.org.

Palmetto Goodwill

Palmetto Goodwill is working at select locations and through its virtual call center to serve the needs of individuals affected by COVID-19. The call center is open 8 a.m. to 5 p.m., Monday through Friday, and can be reached by calling 843-566-0072. Trained Career Navigators are ready to help with job placements, online career training, enrollments for professional certification exams, and resources for businesses that are laying off employees. All services are at no cost to the client.

S.C. Thrive Rental Assistance

S.C. Thrive has funds available for direct rent assistance – up to \$1,500 per household. More information is available at <https://scthrive.org/covid-19-rental-assistance-program/>

Keep Up With COVID-19 Precautions

To reduce the spread, everyone should continue taking these precautions:

- Maintain social distancing by staying at least 6 feet away from others
- Wear a cloth mask that covers your nose and mouth while in public
- Avoid touching frequently touched items
- Regularly wash your hands
- Monitor for symptoms and stay home when sick

For the latest update on COVID-19 cases in South Carolina and in Beaufort County, and mobile testing locations, visit [SCDHEC.gov](https://www.scdhec.gov).

Stay Up-to-Date With Town Government

Now is the time to connect with us via our e-subscription service. Please visit our website and subscribe today. This is so important especially now that Hurricane season is underway. Through this service, you will receive updates on Town projects, arts and culture news, emergency information and more. On the sign-up page, you will be able to choose topics you are most interested in. If you have already signed up for this service, we encourage you to go to your subscription page and update your selections. This is



Town of Hilton Head Island **TOWN MANAGER UPDATE**

something you will need to do because as a self-service portal we do not have access to privacy information to update the service for you.

Ways to Give

For a list of very worthy organizations and initiatives that need your support as they continue to help individuals in our community, visit the Hilton Head Island-Bluffton Chamber Commerce at <https://www.hiltonheadchamber.org/covid-19/> These organizations are assisting with rent, food and other needs.